



www.ClassicDesignConcepts.com  
28266 Beck Road  
Wixom, MI 48393  
866.624.7997 phone  
866.624.7987 fax

### **Wholesale Terms and Conditions**

In order to receive Wholesale Distributor pricing, an account must be established with Classic Design Concepts.

#### **Qualifications**

- Complete a Classic Design Concepts Credit Application.
- Provide copy of your Sales Tax Exemption Form.
- Provide copy of your Business License.
- Meet minimum opening order requirement of \$3,000.
- Retain a minimum annual purchase volume of \$10,000.
- Adhere to our Minimum Advertised Pricing guidelines.

#### **Pricing**

Classic Design Concepts catalog and pricing guide contains specific information about the products that CDC manufactures. Product specifications and pricing are subject to change without notice.

#### **Terms**

Payment must be made by Visa, MasterCard, Discover, American Express or prepayment. All special orders, vehicle builds or paint related work requires prepayment in part/full.

#### **Backorders**

Backorders will be held with no time limit unless otherwise requested by the customer. Classic Design Concepts requires all backorders be cancelled in writing.

#### **Freight**

All CDC products will be shipped the fastest, most economical method, from Wixom, Michigan. The standard shipping method used by CDC is UPS ground unless otherwise required by the customer. Due to the size of certain products, truck shipments may be necessary. All Classic Design Concepts customers are responsible for shipping and handling costs.

#### **Claims/Shortages**

Carton shortages and damages must be reported to Classic Design Concepts immediately. Please have a description of the missing or damaged parts for reference when calling.

**NOTE: It is the responsibility of the receiving party to inspect the contents of the package BEFORE signing for it. Damaged items should be REFUSED and noted on all bills of lading in order to properly file a claim with the freight carrier. CDC will not be responsible for damages occurring during shipping.**

### **Warranty**

This warranty covers defects in materials and workmanship and does not include; normal wear and tear, environmental conditions, improper installation, road hazards, misuse, abuse, neglect, accidents, collision, fire, theft, freezing, vandalism, riot, explosion or objects striking the vehicle, misusing the vehicle, such as driving over curbs, overloading, racing or using the vehicle as a stationary power source, altering, disassembling or modifying the parts, defects caused or induced by failures, breakdowns, or damage by other parts, components or the vehicle; subjecting the parts to excessive moisture or water or any motor vehicle fluids (e.g. oil, anti-freeze, battery acid, brake fluid, etc.) acts of God, natural disasters and other similar causes beyond the reasonable control of CDC; or application of chemicals that affect the parts. This Limited Warranty does not cover surface deterioration of paint, trim, and appearance items that result from use and/or exposure to the elements, such as stone chips, scratches, bird droppings, lightning, hail, windstorm, dings, dents, earthquake, road salt, tree sap, water or flood.

### **Return Goods Authorization**

Any products to be returned to CDC must have a Return Material Authorization (RMA) number issued by CDC. Any products returned to CDC will be subject to a 20% restocking fee. All returns need to be sent prepaid; CDC will not accept C.O.D returns. Return claims must be made within 10 days of receipt. Classic Design Concepts will not be responsible for unauthorized returns. Special order products are not returnable.

### **IMPORTANT**

**Please read this notice before inspecting content of container.**

1. All products include instructions and hardware.
2. Any product requiring paint should be pre-fit to vehicle before you paint. (Parts should fit without force)
3. All surfaces where 3M acrylic bonding tape are used, should ALWAYS be prepped with isopropyl alcohol first!
4. Always read installation instructions completely before installing.

**We will not be responsible for any costs due to improper fit or improper preparation. Also, be sure you are completely satisfied before you paint.**

All merchandise is in good condition when it leaves Classic Design Concepts, if you are not satisfied; PLEASE CONTACT US.

If a part is lost, broken open or damaged in transit, please notify CDC as soon as possible. Any package leaving CDC is always insured for the full value. Please DO NOT return the damaged part to us until authorized. Classic Design Concepts will file a damage report. If a damaged part is returned without filing a claim, the carrier will not be responsible and your loss will NOT BE COVERED.

All sales at CDC are considered final. Kale Dicks must authorize returns for any reason in advance. NO returns will be accepted after 10 days and all returns are subject to a 20% charge for restocking. The charge is not in effect if the customer chooses other merchandise of the same value. All returned items must be freight paid. Please note: items must be returned within 30 days from the receipt of the RMA otherwise the RMA will be voided.

ANY UNAUTHORIZED RETURNS OR COD RETURNS WILL BE REFUSED. To obtain authorization you may telephone 866.624.7997, email [kd@cdcdetroit.com](mailto:kd@cdcdetroit.com) or write:

Kale Dicks  
Returns Department  
Classic Design Concepts  
28266 Beck Road  
Wixom, MI 48393

We thank you for your order and for the opportunity to serve you.

**Please sign below acknowledging that you accept the terms and conditions set forth above.**

X

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**New Customer Survey**

Please complete and return to your sales representative \_\_\_\_\_,  
via email to info@cdcetroit.com or fax to 866.624.7987.

How did you hear about CDC? \_\_\_\_\_

What make and model vehicles represent the majority of your business? \_\_\_\_\_

What percentage of your business is dealership? \_\_\_\_\_

What percentage of your business is retail? \_\_\_\_\_

What type of advertising do you do? \_\_\_\_\_

Do you have outside sales representatives? If yes, how many? \_\_\_\_\_

Are you a Speed Shop? Yes\_\_\_\_\_ No\_\_\_\_\_

Are you a Warehouse Distributor? Yes\_\_\_\_\_ No\_\_\_\_\_

Are you a restyler/trim shop? Yes\_\_\_\_\_ No\_\_\_\_\_

Do you provide installation service? Yes\_\_\_\_\_ No\_\_\_\_\_

Do you require POP displays? Yes\_\_\_\_\_ No\_\_\_\_\_

Do you have a paint booth? Yes\_\_\_\_\_ No\_\_\_\_\_

Do you have tire/wheel mounting? Yes\_\_\_\_\_ No\_\_\_\_\_

Do you have an engine dyno? Yes\_\_\_\_\_ No\_\_\_\_\_

If you install, what type of other products do you install?  
\_\_\_\_\_

Is there any special information about your company of which you would like CDC to be aware?  
\_\_\_\_\_

\*\*\*\*\*Please provide company information\*\*\*\*\*

Company Name: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Email: \_\_\_\_\_

Accounts Payable Contact: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Website: \_\_\_\_\_

Telephone # \_\_\_\_\_ Fax # \_\_\_\_\_